

## Release Dates

- SOHO Appliance – C0101EE-20150324-NG11VO– 1<sup>st</sup> April, 2015
- HOME Appliance – B0101EE-20150324-NG11VH– 1<sup>st</sup> April, 2015

## Release Information

Release Type: General Availability

Download Link:

<http://download.netgenie.net/firmware/>

### Applicable Versions:

SOHO Appliance

- C0101B1-20141120-NG11VO
- C010191-20141010-NG11VO
- C000091-20130815-NG11VO

Home Appliance

- B0101B1-20141120-NG11VH
- B000091-20130815-NG11VH

**Revision History:**

Sr. No	Old Revision Number	New Revision Number	Reference Section	Revision Details

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## Introduction

This document contains the release notes for Cyberoam NetGenie SOHO (C0101EE-20150324-NG11VO) and HOME (B0101EE-20150324-NG11VH) appliances.

This release comes with few enhancements to improve quality, reliability and performance of the device.

## Enhancements

### 1. NCMS with Multi-Appliance Management Support

With this version NetGenie allows an administrator to manage multiple appliances using NCMS - a cloud based management service offered by Cyberoam.

Prior to this version, the administrator was allowed to manage only single appliance using NCMS.

This feature will now allow administrator to access and manage all registered NetGenie appliances remotely.

Note: In case of single registered appliance, the customer is directed to the previous version of NCMS Portal.

### 2. Support of DHCP Parameters

With this release, NetGenie has introduced support for advanced DHCP parameters like DHCP Client ID, VID, DUID and IAID.

To configure these parameters in NetGenie, go to **Network Settings > Internet > Ethernet > DHCP > Advanced Configuration.**

### 3. Diagnostics Support

With this version, NetGenie allows the administrator to get some additional information about Diagnostic parameters like DSL sync speed and Distance from exchange.

DSL sync speed allows the administrator to view the speed of DSL line currently being used by them.

Distance from exchange parameter provides information about the distance from router to exchange.

To view these parameters in NetGenie, go to **Network Settings > Diagnostics > Test the connection to your local network.**

## Miscellaneous

NetGenie has the following miscellaneous change:

- With this version, MAC Cloning feature has been moved from Advanced Configuration page to **Network Settings > Internet > Ethernet > Static/DHCP/PPPoE > MAC Address Clone.**

## Bugs Solved

Bug ID – 4647

Description – The administrator is unable to configure Wireless Modem Information for USB dongles that do not get automatically detected.

Bug ID – 4765

Description – A website added in 'Allow Websites' of Global Website Exceptions is inaccessible.

## Known Behavior

- IGMP does not work after upgrading the firmware from C010191-20141010-NG11VO and C0101B1 to the latest version.  
Recommended – Re-apply the previously configured LAN interface settings, post migration.

## General Information

### Technical Assistance

If you have problems with your system, contact customer support at

- [support@netgenie.net](mailto:support@netgenie.net)
- +91-937-781-8181
- +91-79-3981-8181

Please have the following information available prior to contacting support. This helps to ensure that our support staff can best assist you in resolving problems:

- Appliance Serial number
- Firmware version
- Description of the problem, including the situation where the problem occurs and its impact on your operation
- Detailed steps on the methods you have used to reproduce the problem

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