

## Release Notes Information

**Released Firmware Version:**

HOME Appliance – 100A645-20161222-NG11EH

SOHO Appliance – 200A645-20161222-NG11EO

**Applicable Version:**

Home Appliance

- 1000645-20130924-NG11EH
- 100063E-20130905-NG11EH
- 1000622-20130213-NG11EH
- 10000E5-20121129-NG11EH
- 10000DF-20121004-NG11EH
- 10000C7-20120627-NG11EH
- 10000C0-20120502-NG11EH
- 10000AA-20120301-NG11EH
- 1000098-20111223-NG11EH
- 1000088-20110902-NG11EH
- 115-20110618-NG11EH

SOHO Appliance

- 2000645-20130924-NG11EO
- 200063E-20130905-NG11EO
- 2000622-20130213-NG11EO
- 2000482-20121203-NG11EO
- 200047B-20121011-NG11EO
- 200045A-20120627-NG11EO
- 2000452-20120502-NG11EO
- 2000440-20120301-NG11EO
- 200042C-20111223-NG11EO
- 200041B-20110902-NG11EO
- 1032-20110618-NG11EO

## Release Information

Release Type: General Availability

Download Link: <http://download.netgenie.net/firmware/>

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## Introduction

This document contains the release notes for Cyberoam NetGenie HOME (100A645-20161222-NG11EH ) and SOHO (200A645-20161222-NG11EO ) appliances. This release mainly includes a bug fix to improve reliability of the product. In view of ever changing security landscape, the firmware is meant to harden the security of the existing NetGenie appliances.

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Bug ID – NG-2941

Description – NetGenie appliance frequently restarts when it is connected to the Internet using USB modem or when number of machines connected to NetGenie appliance goes beyond 8 (eight).

## General Information

### Technical Assistance

If you have problems with your system, contact customer support at

- [support@netgenie.net](mailto:support@netgenie.net)
- +91-937-781-8181
- +91-79-3981-8181

Please have the following information available prior to contacting support. This helps to ensure that our support staff can best assist you in resolving problems:

- Appliance Serial number
- Firmware version
- Description of the problem, including the situation where the problem occurs and its impact on your operation
- Detailed steps on the methods you have used to reproduce the problem

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